



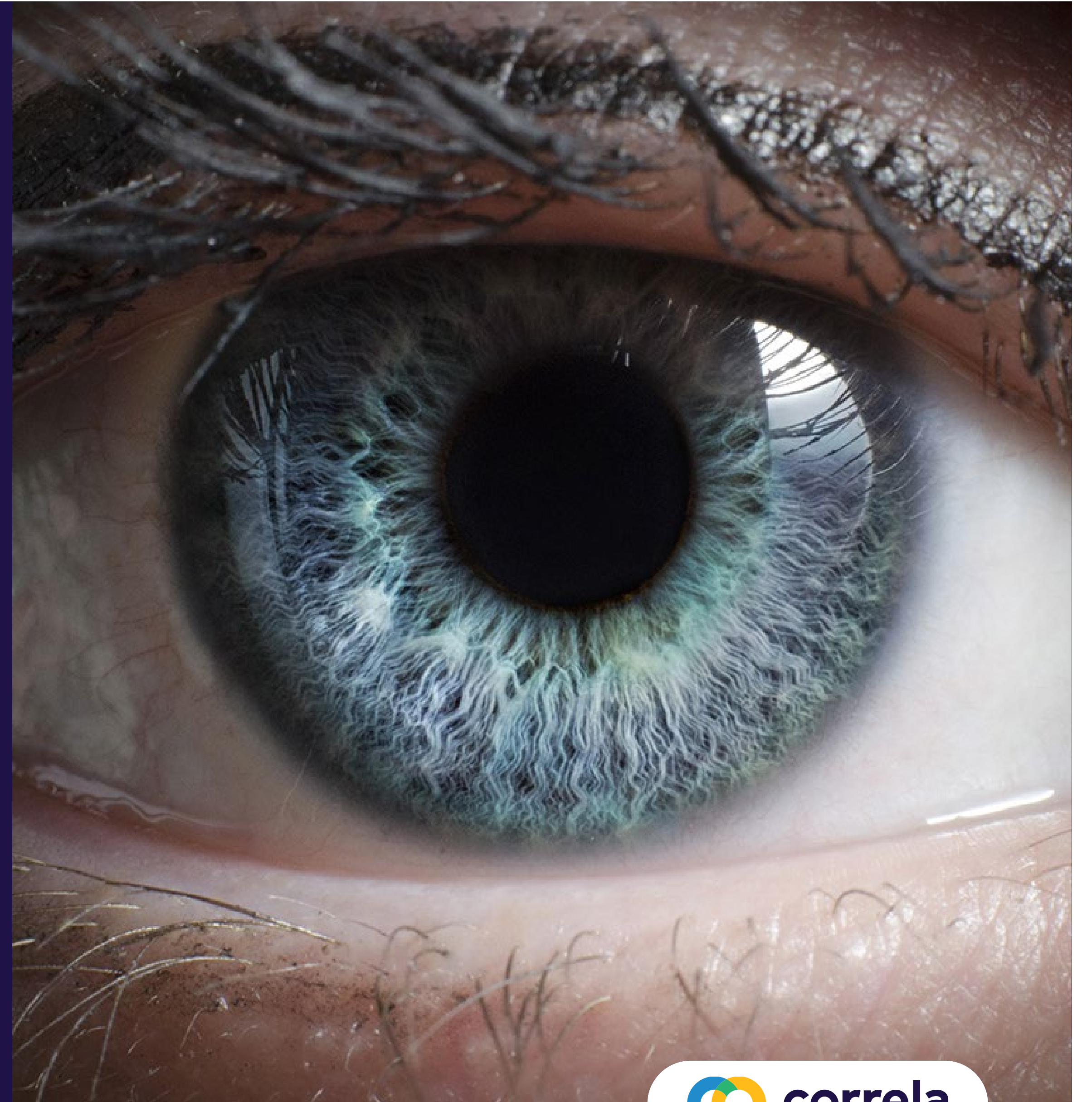
# Correla: Net Zero Progress Report 2024

Our business, products & services



## **Our vision**

**We dream of a simpler,  
greener energy market;  
powered by our investment  
in innovation and passion  
for customers.**



## Correla in a nutshell

**We help customers navigate the complexities of the energy market while creating cost efficiencies that guide the way forward to a net-zero future.**

We do this through our fully adaptable SaaS platforms, comprehensive managed services and unrivalled energy industry knowledge. Our combination of technology, people and process is **powering change**, allowing us to deliver solutions for customers where data drives decisions.



# What we do

Our products and services enable organisations to meet industry requirements and keep up with the rapid pace of change.

Organisations are under more pressure than ever to respond swiftly to change, whether that's reporting on decarbonisation targets enabling faster customer switching, supporting smart meter rollout or meeting regulatory requirements.

## We're supporting customers with:



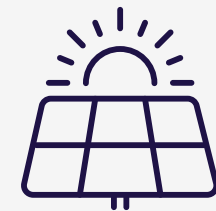
Meeting net  
zero obligations  
by 2050



Smart meter  
roll out



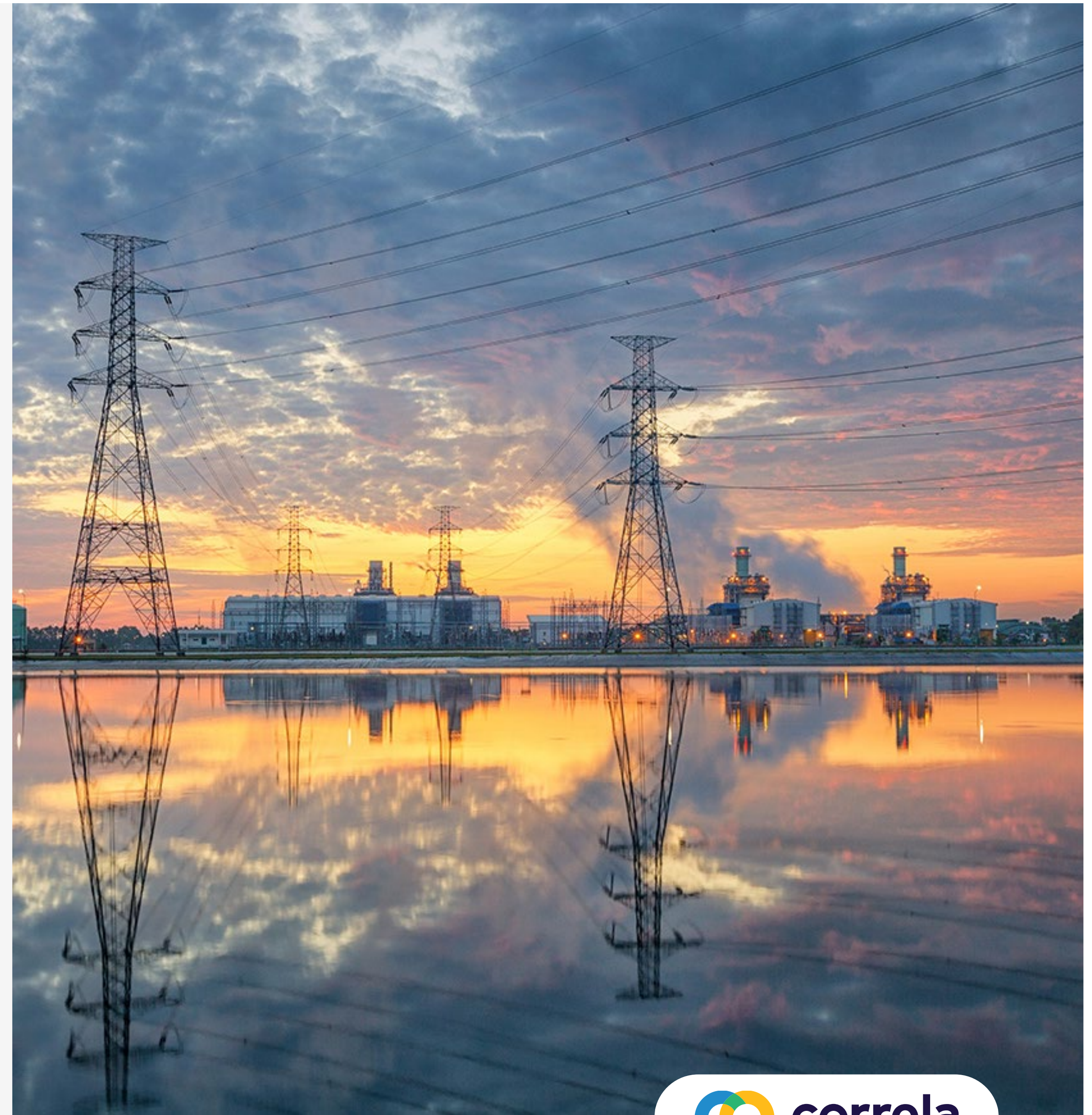
Evolving  
industry body  
regulations



Drive for  
renewable  
energy sources



Energy code  
evolution





# Why we're Taking action on climate

At Correla we utilise the power of data to help our customers and the energy industry to make key decisions as we drive towards Net Zero. The critical information products and services we design, build and manage, produce insights that enable energy innovation resulting in smarter analysis, lower costs and reduced carbon footprints.

We recognise that innovation and a shift in behaviours within the energy industry is driving high levels of positive climate action and we're pleased to be right at the centre of it working with our customers, supporters and communities to take action..

It's also why it is important to us to acknowledge and help tackle the climate crisis to prevent catastrophic global impacts on our planet and its people. The urgency of this isn't lessening, and we aim to convey that urgency to companies by placing the topic front and centre of our discussions and emphasising our interest in it as shareholders in the businesses.

We aspire to reduce our own emissions to Net Zero by 2050 and eliminate scope 1 and 2 to by 2030.

Last year, we started to intensify our engagement with our supply partners over their Net Zero plans – this year we're continuing to make this a key focus area as we understand Net Zero can only be done with a partnership approach up and down stream.

## **There is now overwhelming scientific evidence of climate change.**

Greenhouse gas emissions have climbed to their highest levels in human history. We are not doing enough to respond to this crisis and limit warming to 1.5°C (the Paris Agreement's threshold to avoid the most catastrophic impacts for people and nature).

The latest climate report from the UN's Intergovernmental Panel on Climate Change (IPCC) offers a message of hope, a warning and a challenge – and businesses have a crucial role to play in changing the course of our planet's future. The report shows that we already have solutions, in every sector, to halve emissions by 2030, in line with a 1.5°C pathway.



# Our Carbon Footprint



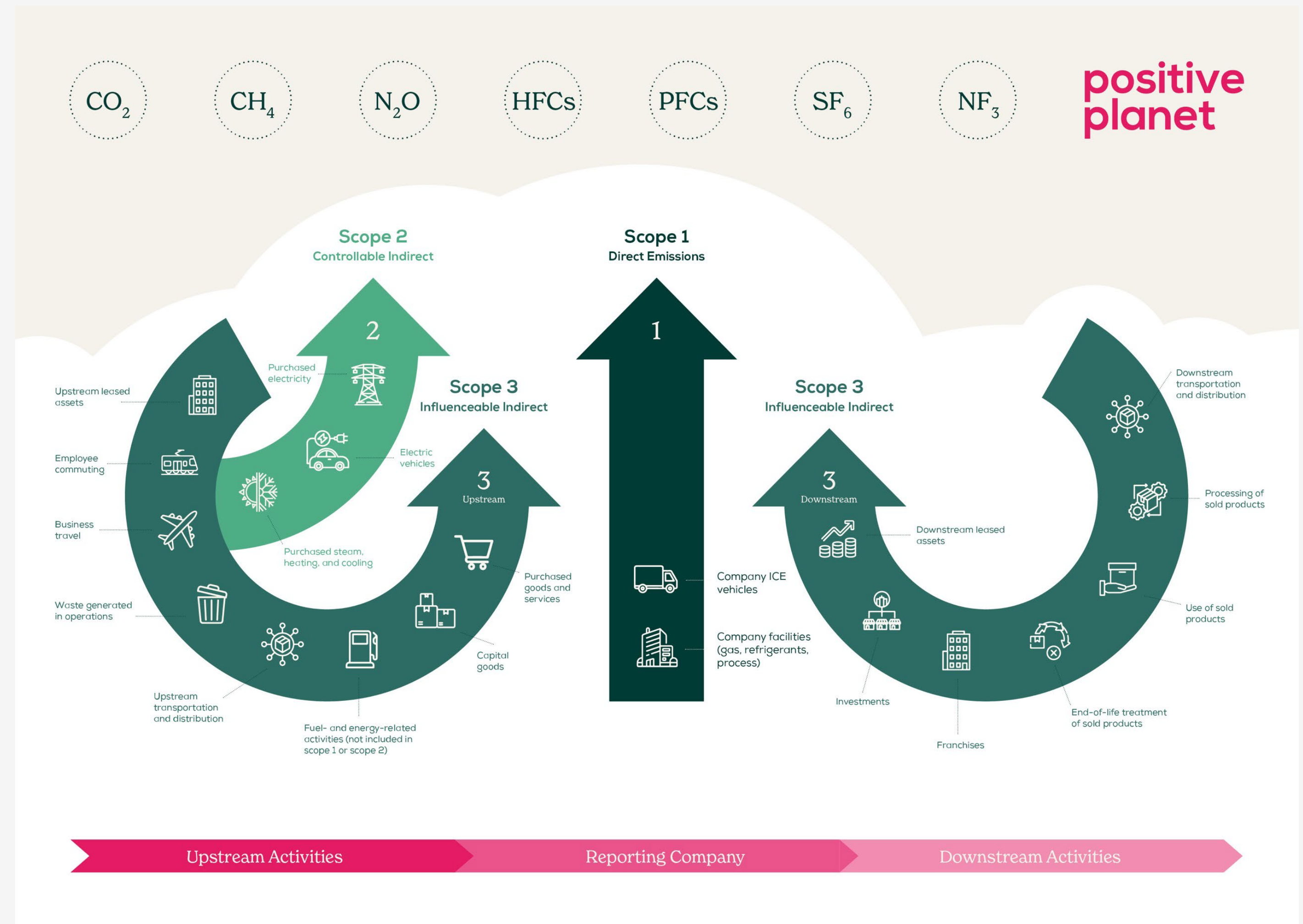
# How we measure our footprint

In devising a carbon reduction plan with the goal of achieving net zero it is critical that we first understand where our emissions come from. To support this, we have partnered with Positive Planet to measure our emissions.

## How our carbon footprint is calculated

Using the GHG Emissions Protocol Standard, business emissions are identified using three scopes of emissions.

Six Greenhouse Gases are calculated as part this emissions report, known as the six Kyoto Protocol GHGs. These gases occur the most often as a result of business activities, with the highest Global Warming Potential. For the purposes of emissions reporting, these gases are simplified and measured in the unit of tonnes of carbon dioxide equivalent (tCO<sub>2</sub>e). We have measured our scope 1, 2, and upstream and downstream scope 3 emissions.



# Executive Summary

## Baseline Year Footprint – 2022

6,662 tCO<sub>2</sub>e

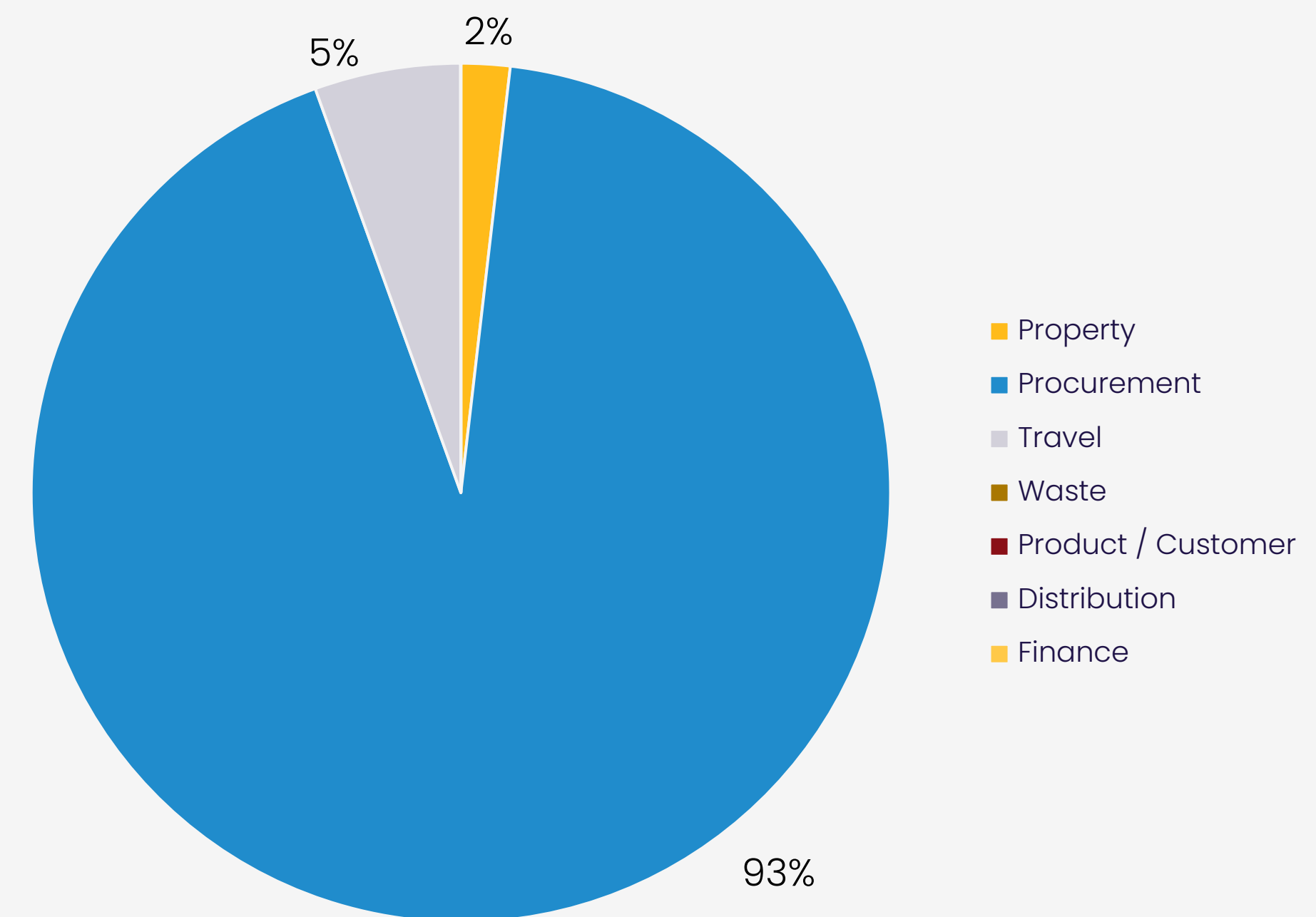
Our highest emitting categories in 2022 were:

- Information technology services
- Business support services
- Employee commuting and home working

### We intend to:

- Eliminate scope 1 & 2 emissions by 2030
- Reduce scope 3 emissions by 50% by 2030
- Reach Net Zero by 2050

## Emissions breakdown





# Executive Summary

## Current footprint – 2023

Emissions (tCO<sub>2</sub>e)

Scope 1: 84

Scope 2: 28.2 (market-based)

Scope 3: 4682.8

Total: 4795

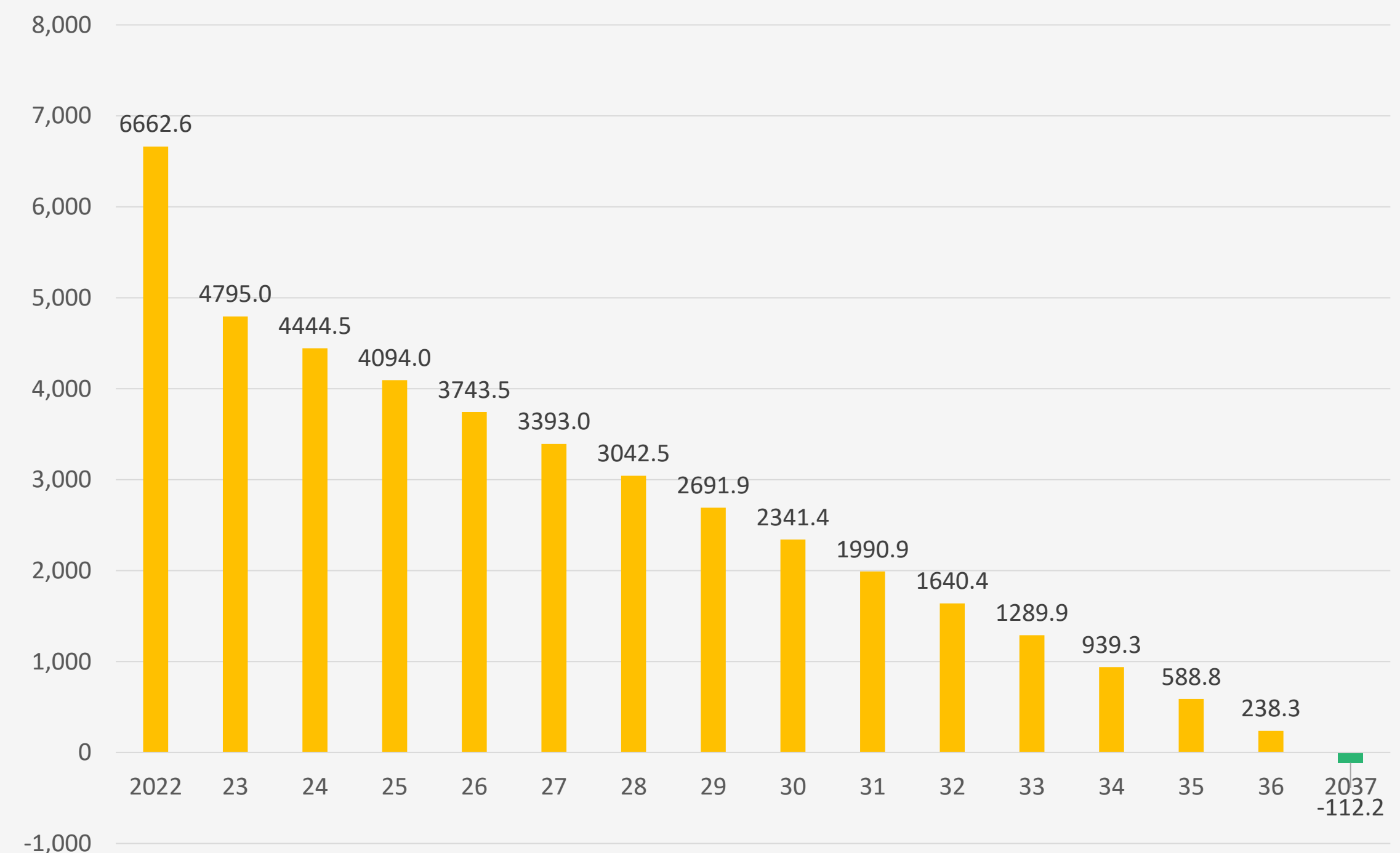
Our highest emitting categories in 2023 were:

- Information technology services
- Business support services
- Employee commuting and home working

## Our progress:

- Overall reduction of 28% from our total footprint against our baseline emissions reporting year.
- At this projected reduction, we would be Net Zero by 2037 excluding any future organisational growth opportunities.

## Emissions reduction (tCO<sub>2</sub>e)



# Our current year – 2023

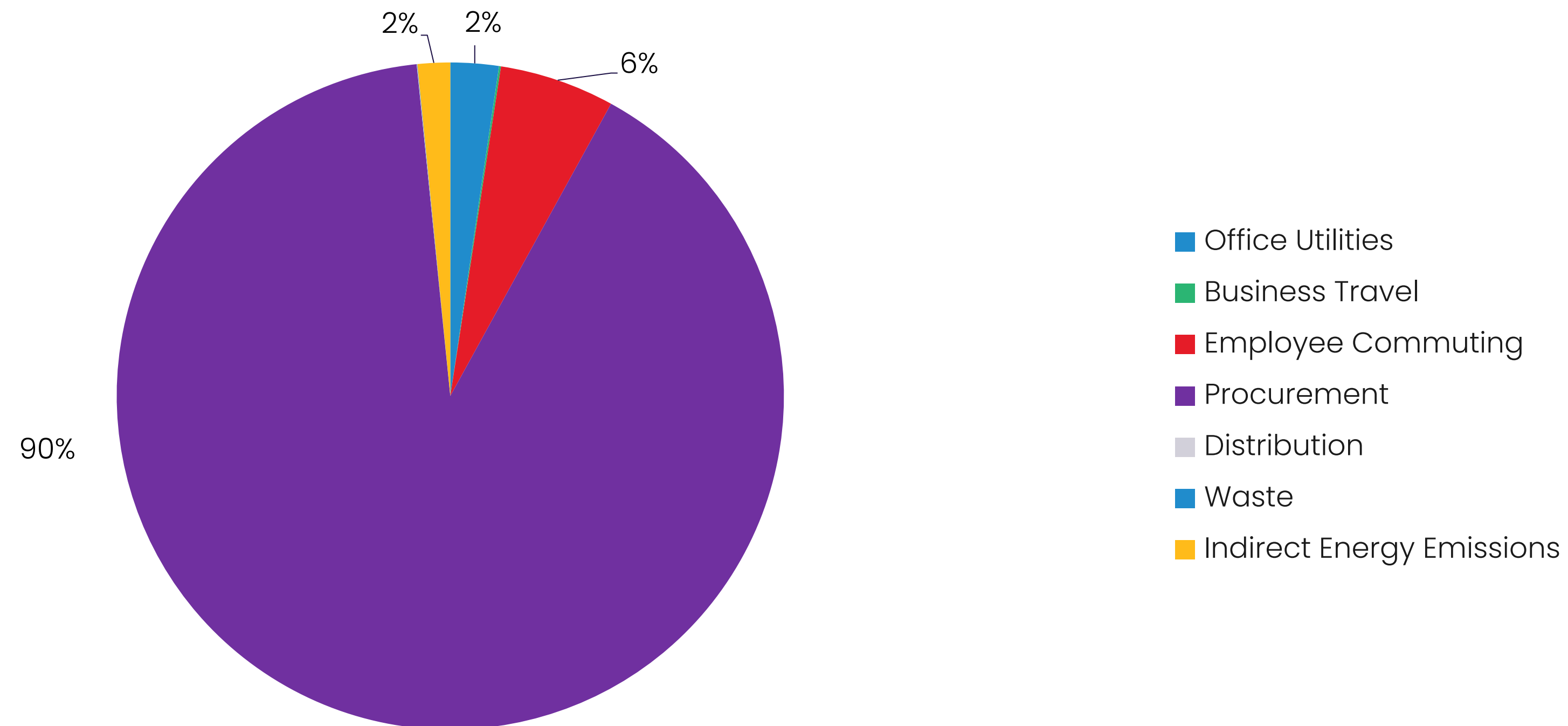
Our current reporting year ran from 1 January 2023 to 31 December 2023.  
Use of Sold Products not yet included in measurement

Total emissions\*  
4795 tCO<sub>2</sub>e

Scopes 1 & 2  
112.2 tCO<sub>2</sub>e

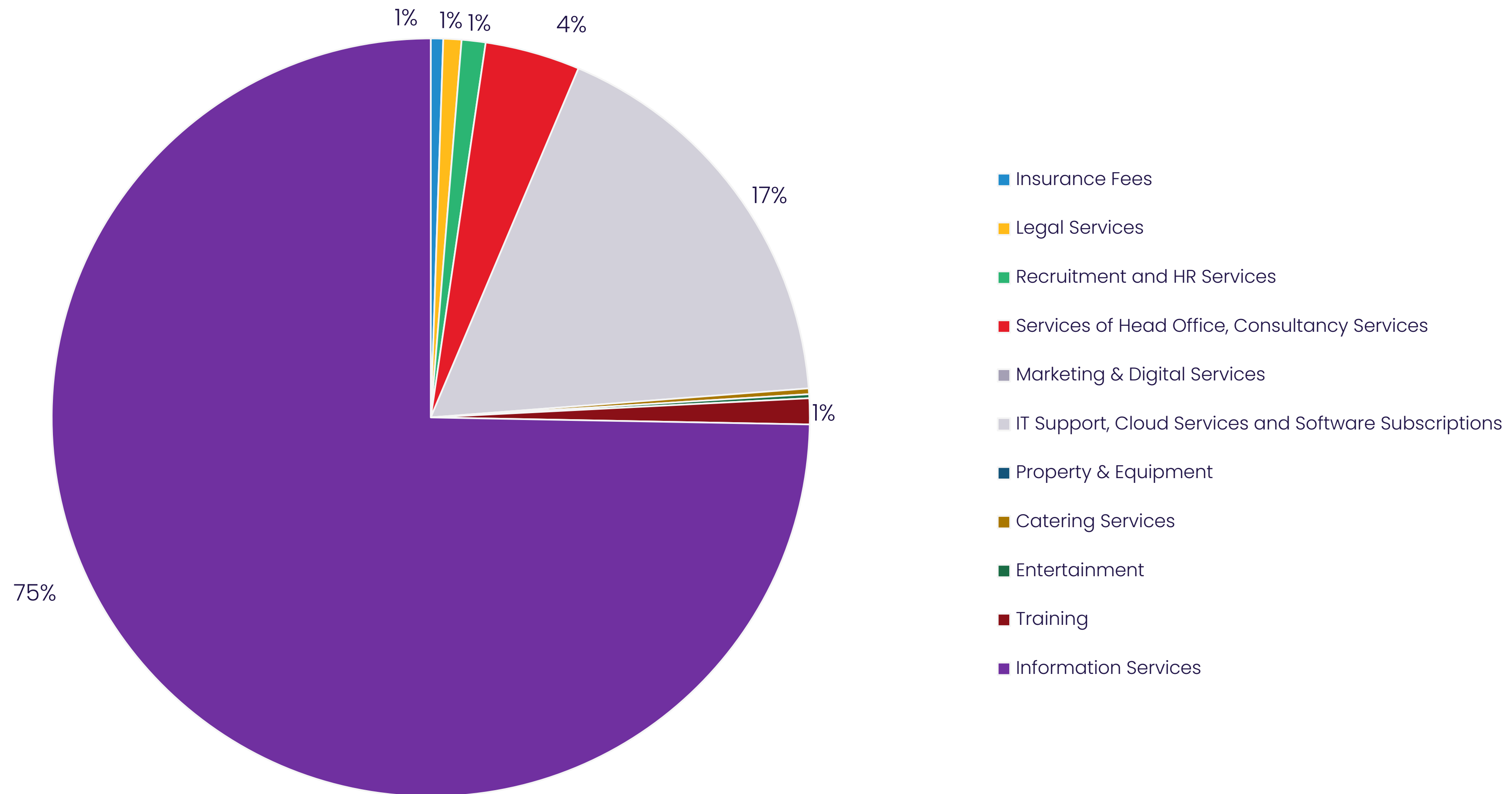
Scope 3\*  
4682.8 tCO<sub>2</sub>e

Carbon Intensity (FTE)  
13.9 tCO<sub>2</sub>e





# Breakdown of 2023 procurement



# Net Zero Targets and Progress



# What does net zero mean?

To achieve Net Zero, we will be aiming to reduce emissions in line with the latest science-based targets (SBTs). SBTs are greenhouse gas reduction goals set by organisations. They are defined as “science-based” when they align with the scale of reductions required to keep global temperature increases well-below 2°C, and ideally below the 1.5°C agreed in the Paris Agreement, compared to pre-industrial temperatures. SBTs provide organisations with pathways to sustainable transformational change to accelerate the transition to a low carbon economy.

Current guidance from the Science Based Targets Initiative (SBTi) states that for most businesses, this means a total reduction in emissions across all scopes by 90% by 2050 at the latest. Carbon removals should then be used to neutralise the residual emissions.

Net Zero targets must include Scopes 1, 2 and 3.

*Scope 1 emissions: direct greenhouse gas emissions that occur from sources owned or controlled by a company, such as emissions from combustion of fuels in on-site boilers, furnaces, or vehicles.*

*Scope 2 emissions: indirect greenhouse gas emissions that result from the generation of purchased electricity, steam or other forms of energy consumed by a company.*

*Scope 3 emissions: all other indirect greenhouse gas emissions that occur in an organisation's value chain, including emissions from upstream and downstream activities.*

## What's the difference?

### Net zero

When a business has reduced its Scope 1, 2 and 3 emissions by as much as possible, leaving only 'residual' emissions, which cannot be removed. Current guidance from the SBTi states that for most businesses, this means a total reduction in emissions across all scopes by ~90%. Carbon removals should then be used to neutralise the residual emissions.

### Carbon neutral

A carbon neutral business has committed to reducing emissions, and in the meantime balances its remaining emissions through carbon removal/ offsetting schemes.

### Zero emissions

When no carbon is produced directly from a particular activity, product or service (such as the running of an electric van or an electric cooker on electricity produced through solar power).

# Taking action

## Our Net Zero targets

- Reduce our Scope 1 & 2 emissions to zero by 2030.
- Reduce our Scope 3 emissions by ~50% by 2030.
- Reduce our Scope 3 emissions by ~90% by 2050, becoming net zero.

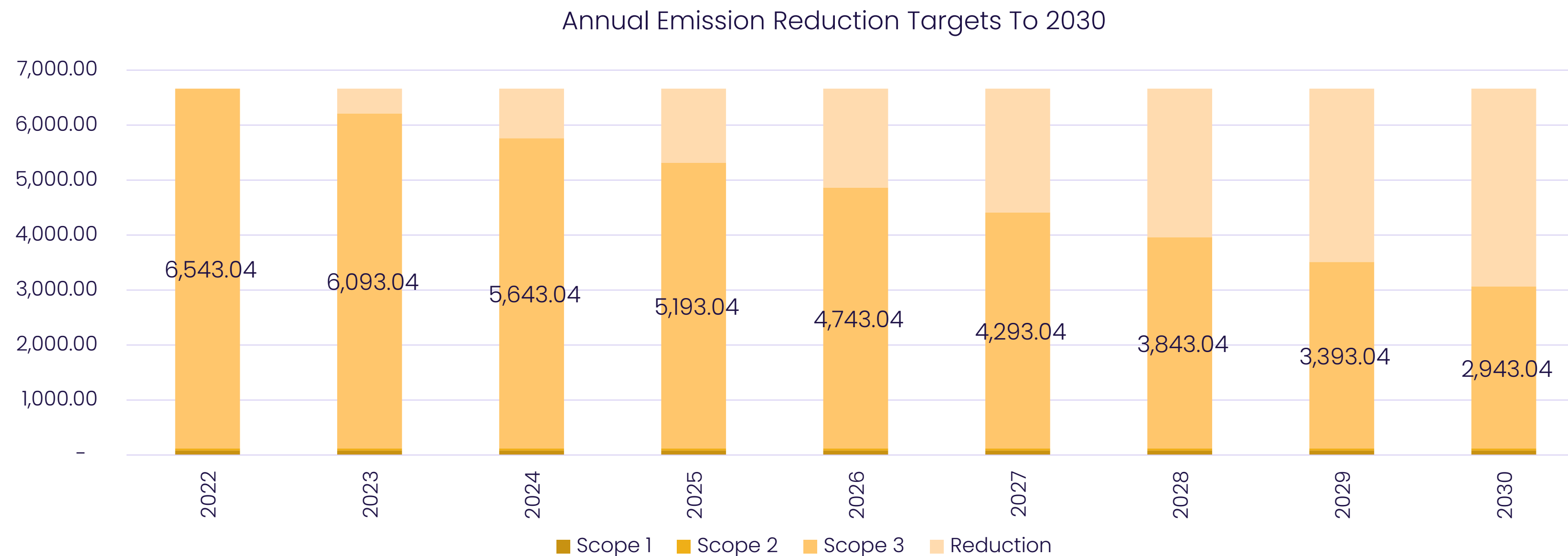
We are aligning to the SBTi's Net Zero targets.





# Targeted annual reduction

We will be reporting our annual footprint both as absolute emissions and using a carbon intensity metric (emissions per employee). It is important that we measure both since we are a growing organisation. This will allow us to align with the latest Net Zero guidance more effectively as it evolves over time.

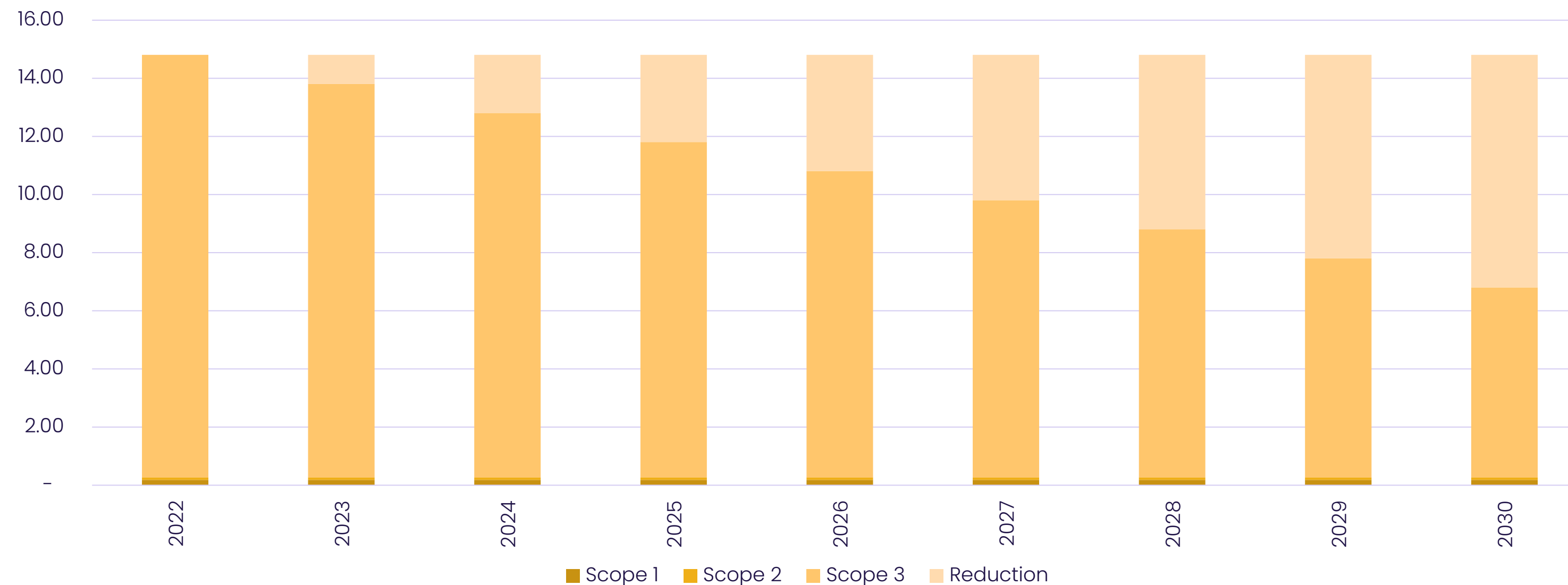


*\*Excluding emissions from capital goods purchases and managed investment portfolio.  
Our targets represent a reduction of 90% of measured 2022 carbon emissions by 2030, achieved by a 22% year-on-year decrease (after accounting for the one-off laptop purchases in year 1).*

# Carbon Intensity

The SBTi allows growing organisations to set carbon intensity reduction targets instead of absolute emissions to account for growth in employee headcount or output. Whilst a 1 tonne per employee residual emissions target does not align to a 90% reduction from our baseline year, Positive Planet has advised this as an ambitious yet feasible Net Zero carbon intensity metric\*\*. First and foremost, we will work towards our absolute reduction target.

Annual Emission Reduction Targets To 2030



*\*\*Advice is based on industry insight and the assumption that Net Zero guidance will evolve over time (may be subject to adjustment in future years).*



# Our Progress

We are on track to achieve our near-term targets and will therefore continue to maintain / accelerate our progress. We have witnessed an overall reduction of 28% from our baseline emissions in the subsequent reporting period. This is 6% more than our projected year-on-year reductions from our baseline year.

Emissions	Total Carbon Footprint (tonnes CO <sub>2</sub> e)		% Reduction/ Change
	Baseline year: 2022	Current year: 2023	
Scope 1	81.5	84	+3%
Scope 2	37.8	28.2	-25%
Scope 3	6543.3	4682.8	-28.5%
Total emissions	6662.6	4795	-28%

Emissions	Carbon Intensity Metric (tonnes CO <sub>2</sub> e / unit)		% CHANGE
	Baseline year: 2022	Current year: 2023	
Employees	14.8	13.9	-6.1%
£m Turnover	0.079	0.068	-13.92%

# Net Zero Roadmap



# Taking action

## Steps we've taken

### Measuring our Carbon Footprint

In 2022 we committed to measuring and reporting our business' carbon footprint annually, allowing us to understand where our emissions come from and take action to reduce them. We appointed experts Positive Planet to support.

### ISO14001 Certification



To evidence the strength of our environmental management systems we've certified to ISO14001 quality standard. Helping our people and customers to clearly see our commitment to Net Zero and demonstrating the high standards we expect in this area.

### Electrifying our Fleet

We've removed fossil fuel emitting vehicles from our choice of fleet vehicles and 93% of our fleet are now electric / hybrid.





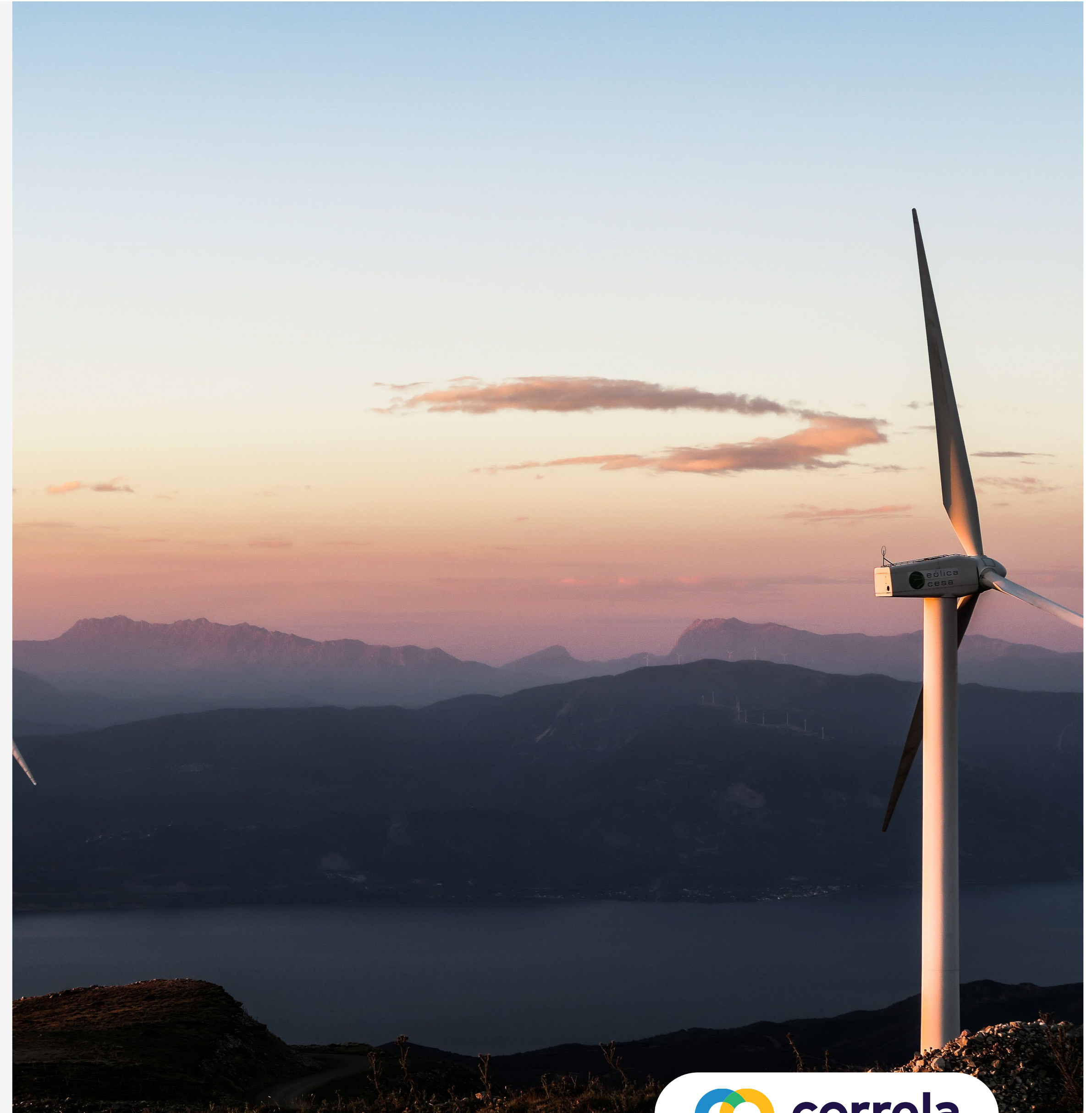
# Taking action

## Employee Engagement, Commuting & Homeworking Emissions

We've carried out Carbon Literacy training and engagement for all Board members, senior management team and key decision makers. Creating spaces for environmental positive conversations, shared with externals where appropriate. On average, certified learners reduce their carbon footprints by 5-15%, of which ~50% are work-related.

## Supply-chain Engagement

We are committed to bringing our suppliers alongside our Net Zero journey. In 2023 we implemented a survey to audit and understand our supply chain emissions. The purpose was to evaluate how we can engage, empower and enrich our decarbonisation journeys together.





# Reducing Scope 1&2

Our scope 1 and 2 emissions are relatively small, accounting for only 1.8% of our total carbon footprint. Our electricity and gas supply is controlled by the landlord of our building. As a result, we have little control over which supplier they choose, however we are determined to reduce these emissions.

We have worked with the landlord and other tenants in the building to influence a switch to renewable energy and remove dependency on gas for heating and hot water. We're delighted that these conversations are bearing fruit and can celebrate that we've recently achieved the switch to a green tariff for electricity which will positively impact our footprint for 2024 and onwards. Protecting our Net Zero progress to date is a key principle of our property strategy and our future decisions in this area will be heavily influenced by choosing property partners and landlords that offer sustainable solutions to our premises requirements. Our actions and impact of reducing Scope 1 & 2 emissions have been further outlined in our 2024 Carbon Reduction Report published on our website.

Our goal is to remove 100% of scope 1 and 2 (market-based) emissions by 2030, removing 112.2 tonnes of CO<sub>2</sub>e from our current footprint.

We already transitioned 93% of our company fleet (from our baseline year reporting period) to electric / hybrid and aim to switch our entire fleet by 2025.



# Reducing emissions: procurement

The goods and services we purchase are a large contributor of carbon emissions in our company. In fact, 90% of our annual footprint comes from purchases required to operate our business.

Ultimately, our supply chain emissions are responsible for the vast majority of our total business emissions. It is therefore imperative to focus on reducing these emissions as a priority.

We are already in the process of finalising a sustainable procurement policy and have carried out an annual supply chain survey to begin engagement with our suppliers and improve data quality for procurement. We're also in the process of implementing contract level carbon action plans to jointly reduce the footprint of our contractual partnerships to benefit all.

We'll be collaborating to find ways to purchase more sustainably, and when that isn't possible with our current partners, we'll consider seeking out greener alternatives. This may mean considering refurbished goods or choosing products with the lowest environmental impact.

**We're targeting a 50% reduction in supply chain emissions by 2030 to keep us on track to Net Zero by 2050.**

**This equates to a 7% reduction in procurement emissions each year for the next 10 years.**

Emissions	(tonnes CO <sub>2</sub> e)		% Change
	Baseline year: 2022	Current year: 2023	
Procurement	6103.7	4334.1	-28.9%

# Reducing emissions: engagement

We are responsible for maintaining positive relationships with our stakeholders – whether that's our team members, clients, partners, or our local community. We are proud to be surrounded by so many brilliant and committed individuals, all focused on tackling the climate crisis and ensuring a better future for us all. As an organisation, we aim to inspire positive change in every area of our work.

## Enabling our teams to make change

We plan to achieve Carbon Literacy Bronze certification during 2024, overhauling our environmental training to include key aspects of this course. We are also implementing a salary sacrifice electric car scheme, supporting the transition away from fossil fuel vehicles. In 2025, we will create a Sustainable Travel Policy and consider options to further enable and incentivise low carbon choices.

## Educating and inspiring clients

We are committed to engaging with our clients to help them understand climate risks and opportunities, and their own impact, in a non-judgemental and supportive way. We commit to offering a low carbon service.

**We're planning to achieve Carbon Literacy certification during 2024.**

**We are committing to support, educate and inspire our people and our value chain to measure and reduce their own emissions.**

Emissions	(tonnes CO <sub>2</sub> e)		% Change
	Baseline year: 2022	Current year: 2023	
Commuting & Homeworking	362.07	267.3	-26.17%

# Committed

## Summary

We are proud of our progress to date and our ambitious decarbonisation targets as we aim to become Net Zero 2050. Making a positive impact is part of our company culture and our roadmap provides feasible steps to help us protect our planet at pace. Engagement is an extremely vital piece of our climate puzzle, and we remain committed to engaging, educating, and inspiring change amongst our colleagues, suppliers, clients, and wider networks.

Whilst we reflect on our accomplishments to date, we look to the future and are excited by further opportunities to instigate change that will benefit our planet and people for generations to come.





# Thank you

**powering change**



# Appendix

This report has been prepared for Correla Ltd in collaboration with our Net Zero Advisory partner Positive Planet.

- The calculation has been completed using the methodologies established and reviewed by Positive Planet.
- All the calculations are based on total emissions considering Global Warming Potential for 100-year period (GWP100) and expressed in CO<sub>2</sub> equivalent (CO<sub>2</sub>e).
- The factors unless mentioned specifically to be otherwise, are from UK Government Conversion Factor for Company Reporting.
- This procedure is based on one of the most established standards, the Greenhouse Gas (GHG) Protocol developed by the World Resources Institute (WRI) and the World Business Council for Sustainable Development (WBCSD). The principles of the widely accepted GHG protocol's Corporate Accounting and Reporting Standard. This translates to - completeness, accuracy, transparency, relevance, and consistency are used for the review and benchmarking of the data.
- Any variation between re-calculated footprint and previously reported footprint will be considered as significant if it is more than 5%. In such cases re-calculation of base year should be undertaken.
- Intensity metrics have been calculated utilising the 2022 and 2023 reportable figures for the following metrics and tCO<sub>2</sub>e for both individual sources and total emissions were then divided by this figure to determine the tCO<sub>2</sub>e metric.